

# **Chatfield, MN**

## **The National Community Survey**

Report of Results  
2021

**Report by:**



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## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Chatfield. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of the 115 residents who participated in survey. The City of Chatfield collected this data from August 17, 2021 to October 8, 2021. Because all households in the community were invited to complete the survey, no traditional margin of error was calculated. However, because not all residents responded, NRC recommends using plus or minus nine percentage points as the “range of uncertainty” around any given percent reported for the organization as a whole. The full description of methods used to garner these opinions can be found in the Methods tab. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Chatfield.

### How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

### Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Chatfield’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Chatfield residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Chatfield’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Chatfield’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2021 ratings compare to other communities’ ratings from the past five years.



## Methods

### Conducting the survey

All households within the City of Chatfield were eligible to participate in the survey. A list of all households within the zip codes serving Chatfield was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Chatfield households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Chatfield boundaries were removed from the list of potential households to survey. From that list, 1,222 households remained, and were selected to receive an invitation postcard to complete the survey. The survey was open to all city residents and postcards were mailed on August 17, 2021. The survey remained open for 7 weeks and there were 115 responses. The City of Chatfield also conducted outreach, sharing the link to the survey in a press release, posts to social media, the City newsletter, on local television, and in the local newspaper.

Data for the survey were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Because not all residents responded, NRC recommends using plus or minus nine percentage points as the “range of uncertainty” around any given percent reported for the organization as a whole. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Chatfield. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the open participation survey are presented in the following table.

### Analyzing the data

The demographics of the survey respondents were compared to those found in the 2010 Census and 2017 American Community Survey estimates for adults in the City of Chatfield. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	13%	26%	27%
	35-54	44%	36%	36%
	55+	43%	37%	37%
Hispanic origin	No, not Spanish, Hispanic, or Latino	99%	99%	97%
	Spanish, Hispanic, or Latino	1%	1%	3%
Housing tenure	Own	89%	71%	71%
	Rent	11%	29%	29%
Housing type	Attached	10%	24%	24%
	Detached	90%	76%	76%
Race & Hispanic origin	Not white alone	8%	4%	4%
	White alone, not Hispanic or Latino	92%	96%	96%
Sex	Female	68%	52%	52%
	Male	32%	48%	48%
Sex/age	Female 18-34	10%	12%	12%
	Female 35-54	28%	19%	19%
	Female 55+	30%	21%	21%
	Male 18-34	4%	15%	15%
	Male 35-54	16%	17%	17%
	Male 55+	13%	16%	16%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## Contact

The City of Chatfield funded this research. Please contact Joel Young of the City of Chatfield at [jyoung@ci.chatfield.mn.us](mailto:jyoung@ci.chatfield.mn.us) if you have any questions about the survey.

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

\* Targets come from the 2010 Census and 2017 American Community Survey

## Highlights

### Residents experience a high quality of life and feel safe in their community.

At least 8 in 10 residents gave positive ratings to the overall quality of life in Chatfield, the city as a place to live, their neighborhood as a place to live, and would recommend living in Chatfield to someone who asked. A similar proportion also gave positive marks to the overall image or reputation of the city (77%), while slightly fewer had positive views toward Chatfield as a place to retire (62%). Almost all residents had positive views toward Chatfield as a place to raise children (93%), which was higher than the national benchmark. A strong majority also reported that they planned on remaining in Chatfield for the next 5 years (83%).

Aspects of safety add to the quality of life in Chatfield. Virtually all respondents reported feeling very or somewhat safe in their neighborhood during the day (99%), in Chatfield's downtown/commercial area during the day (99%), and from violent crime (91%), from property crime (89%), and from fire, floods, and other natural disasters (85%). These ratings were similar to those given in other communities across the nation except for feeling safe in the downtown/commercial area, which was above average. Additionally, safety-related services in Chatfield were also rated favorably. The highest-performing were fire and ambulance/EMS services (both 97% excellent or good). About 8 in 10 gave positive ratings to police services and fire prevention and education. About two-thirds or more viewed crime prevention, emergency preparedness, and animal control favorably. Ratings for all safety-related services were similar to the national comparisons.

### Economy is a priority for Chatfield residents and an area of opportunity for the City.

When asked about aspects of the community the City should focus on in the next two years, about 8 in 10 residents responded that the *importance* of the overall economic health of the City was essential or very important. A lower proportion of residents gave the *quality* of economic health in Chatfield positive ratings (57% excellent or good) which was on par with the national average. The discrepancy in quality and importance ratings for this facet indicates that economy is an area of priority for the residents of Chatfield.

About 6 in 10 gave positive marks to the overall quality of business and service establishments as well as the quality of economic development in Chatfield. About half of respondents had positive views toward Chatfield as a place to visit, the city as a place to work, and the variety of business and service establishments in Chatfield; each of these were lower than the national comparisons. The poorest-performing items in this facet were employment opportunities (27% excellent or good) and shopping opportunities (20%), which were also lower than the national benchmarks.

### Mobility ratings in Chatfield are strong.

A number of items relating to mobility in Chatfield received scores higher than the national benchmarks, including the ease of travel by car (90% excellent or good), ease of walking (85%), street cleaning (82%), traffic signal timing (81%), street repair (65%), and traffic flow on major streets (62%). About 8 in 10 also gave positive marks to street lighting and snow removal, with about 6 in 10 giving positive marks to the ease of public parking, traffic enforcement, sidewalk maintenance, and the ease of travel by bicycle.

Some residents reported using alternate forms of transportation, with about two-thirds of respondents reporting to have walked or cycled instead of driving in the past 12 months. A smaller proportion reported having carpooled with other adults or children instead of driving alone (37%) or used public transportation instead of driving (6%).

### Residents appreciate the natural environment in Chatfield, but resources for activities may be an area for opportunity.

Residents approve of the quality of the natural environment in Chatfield, and a strong majority gave positive ratings to air quality in Chatfield (96% excellent or good), city parks (94%), the overall natural environment (90%), and preservation of natural areas (85%). Air quality and preservation of natural areas were higher than the national benchmarks, while the rest were similar. About three-quarters of residents also gave positive marks to the overall quality of parks and recreation opportunities, recycling, the availability of paths and walking trails, and Chatfield open space. All of these items were similar to the national averages.

Items in parks and recreation that presented an area of opportunity related mostly to opportunities for activities. About half of residents gave positive marks to fitness opportunities in Chatfield, while about one-third of residents gave positive ratings to recreational opportunities in Chatfield, recreational programs or classes, and recreation centers or facilities. All of these items received ratings lower or much lower than those given elsewhere nationwide.

**Chatfield residents are active participants in local government.**

About 9 in 10 residents voted in Chatfield’s most recent election, which was similar to the national benchmarks. Other measures of residents’ participation levels were higher than those of other communities, including those who contacted the City of Chatfield for help or information (61% yes in the last 12 months), volunteered their time to some group or activity (59%), and watched a public meeting (46%). About one-third attended a local public meeting, or contacted a Chatfield elected official to express their opinion.

## Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

**Please rate each of the following characteristics as they relate to Chatfield as a whole.**  
 (% excellent or good)

		vs. benchmark*
Overall economic health	57%	Similar
Overall quality of the transportation system	40%	Similar
Overall design or layout of residential and commercial areas	73%	Similar
Overall quality of the utility infrastructure	72%	Similar
Overall feeling of safety	94%	Similar
Overall quality of natural environment	90%	Similar
Overall quality of parks and recreation opportunities	77%	Similar
Overall health and wellness opportunities	58%	Similar
Overall opportunities for education, culture, and the arts	79%	Similar
Residents' connection and engagement with their community	48%	Similar

**Please rate how important, if at all, you think it is for the Chatfield community to focus on each of the following in the coming two years.**  
 (% essential or very important)

Overall economic health	87%	Similar
Overall quality of the transportation system	46%	Much lower
Overall design or layout of residential and commercial areas	59%	Much lower
Overall quality of the utility infrastructure	80%	Lower
Overall feeling of safety	75%	Much lower
Overall quality of natural environment	71%	Much lower
Overall quality of parks and recreation opportunities	74%	Similar
Overall health and wellness opportunities	65%	Lower
Overall opportunities for education, culture, and the arts	58%	Much lower
Residents' connection and engagement with their community	67%	Lower

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

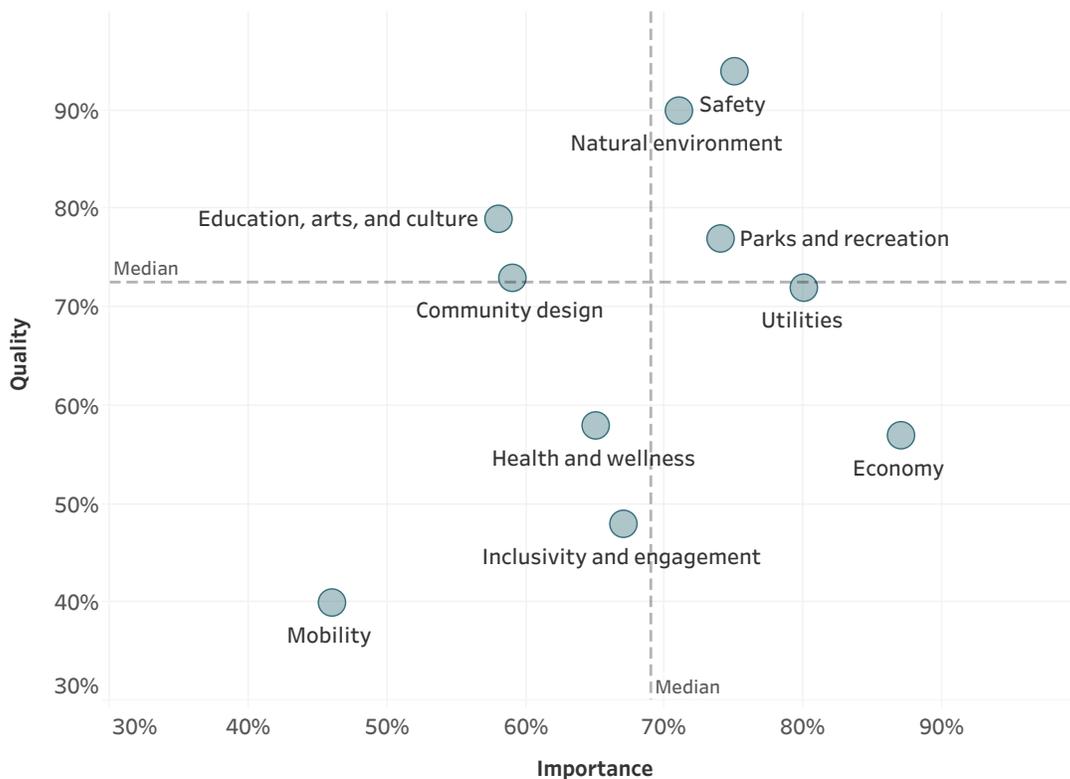
## Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 72.3% or more of respondents were considered of "higher quality" and those with ratings lower than 72.3% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 68.9% or more of respondents. Services were rated as "less important" if they received a rating of less than 68.9%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (up-down) and which had higher or lower quality ratings (right-left). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



The overall quality of life in Chatfield



## Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

Please rate each of the following aspects of quality of life in Chatfield.  
(% excellent or good)

		vs. benchmark*
Chatfield as a place to live	89%	Similar
The overall quality of life	85%	Similar

Please indicate how likely or unlikely you are to do each of the following.  
(% very or somewhat likely)

Recommend living in Chatfield to someone who asks	89%	Similar
Remain in Chatfield for the next five years	83%	Similar

Please rate each of the following in the Chatfield community.  
(% excellent or good)

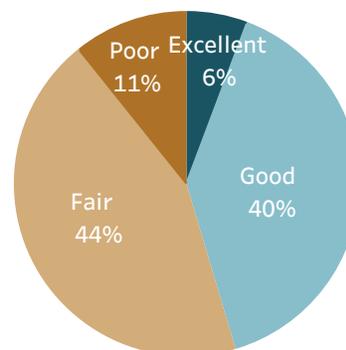
Overall image or reputation	77%	Similar
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\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Chatfield government



### Please rate the quality of each of the following services in Chatfield. (% excellent or good)

		vs. benchmark*
Overall customer service by Chatfield employees	81%	Similar
Public information services	52%	Similar

### Please rate the following categories of Chatfield government performance. (% excellent or good)

Being honest	69%	Similar
Treating residents with respect	62%	Similar
Being open and transparent to the public	61%	Similar
Generally acting in the best interest of the community	54%	Similar
Treating all residents fairly	50%	Similar
Overall confidence in Chatfield government	45%	Similar
The overall direction that Chatfield is taking	44%	Similar
Informing residents about issues facing the community	43%	Similar
The value of services for the taxes paid to Chatfield	34%	Lower
The job Chatfield government does at welcoming resident involvement	33%	Lower

### Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)

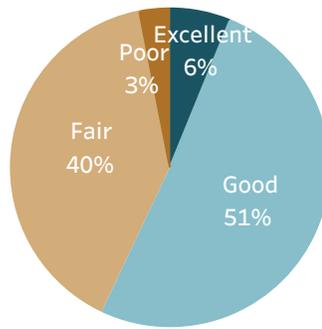
The City of Chatfield	76%	Similar
The Federal Government	27%	Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

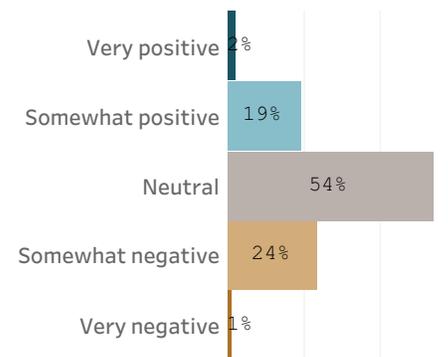
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Chatfield



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Chatfield. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Chatfield as a place to visit	49%	Lower
Chatfield as a place to work	42%	Lower

Please rate each of the following characteristics as they relate to Chatfield as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	57%	Similar

Please rate each of the following in the Chatfield community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall quality of business and service establishments	59%	Similar
Variety of business and service establishments	48%	Lower
Cost of living	39%	Similar
Vibrancy of downtown/commercial area	33%	Similar
Employment opportunities	27%	Lower
Shopping opportunities	20%	Lower

Please rate the quality of each of the following services in Chatfield. (% excellent or good)

Service	Percentage	vs. benchmark*
Economic development	55%	Similar

**What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**

**(% very or somewhat positive)**

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



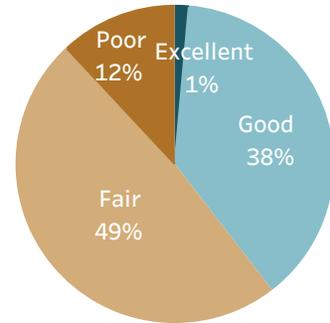
Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Chatfield



Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	40%	Similar

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Ease of travel by car	90%	Higher
Ease of walking	85%	Higher
Ease of public parking	64%	Similar
Traffic flow on major streets	62%	Higher
Ease of travel by bicycle	60%	Similar
Ease of travel by public transportation	26%	Lower

Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)

Walked or biked instead of driving	64%	Similar
Carpooled with other adults or children instead of driving alone	37%	Similar
Used public transportation instead of driving	6%	Lower

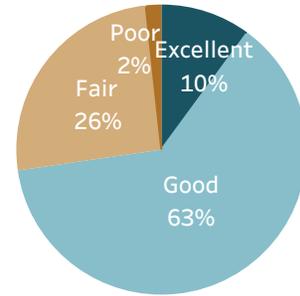
Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

Street cleaning	82%	Higher
Street lighting	82%	Similar

Snow removal	82%	Similar
Traffic signal timing	81%	Higher
Traffic enforcement	67%	Similar
Street repair	65%	Higher
Sidewalk maintenance	64%	Similar
Bus or transit services	7%	Much lower

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Chatfield's residential and commercial areas



## Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Chatfield.  
(% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	89%	Similar

Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

Overall design or layout of residential and commercial areas	73%	Similar
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Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Overall appearance	80%	Similar
Well-designed neighborhoods	72%	Similar
Preservation of the historical or cultural character of the community	70%	Similar
Well-planned residential growth	49%	Similar
Overall quality of new development	49%	Similar
Public places where people want to spend time	48%	Similar
Well-planned commercial growth	35%	Similar
Variety of housing options	28%	Lower
Availability of affordable quality housing	23%	Lower

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

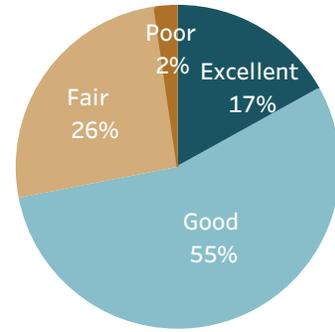
Land use, planning and zoning	59%	Similar
Code enforcement	37%	Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Chatfield



Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

		vs. benchmark*
Sewer services	80%	Similar
Power (electric and/or gas) utility	79%	Similar
Drinking water	78%	Similar
Storm water management	75%	Similar
Utility billing	71%	Similar
Affordable high-speed internet access	60%	Similar
Garbage collection	58%	Lower

Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

Overall quality of the utility infrastructure	72%	Similar
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\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Chatfield



Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	94%	Similar

Please rate how safe or unsafe you feel:  
(% very or somewhat safe)

In Chatfield's downtown/commercial area during the day	99%	Higher
In your neighborhood during the day	99%	Similar
From violent crime	91%	Similar
From property crime	89%	Similar
From fire, flood, or other natural disaster	85%	Similar

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

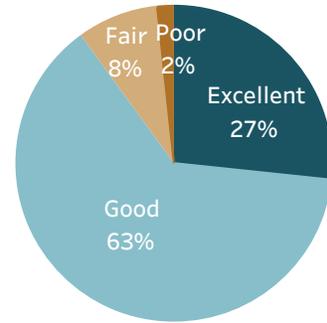
Fire services	97%	Similar
Ambulance or emergency medical services	97%	Similar
Police/Sheriff services	80%	Similar
Fire prevention and education	79%	Similar
Crime prevention	72%	Similar
Emergency preparedness	69%	Similar
Animal control	65%	Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Chatfield



Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	90%	Similar

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Air quality	96%	Higher
Cleanliness	81%	Similar
Water resources	48%	Similar

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

Preservation of natural areas	85%	Higher
Recycling	75%	Similar
Chatfield open space	73%	Similar
Yard waste pick-up	68%	Similar

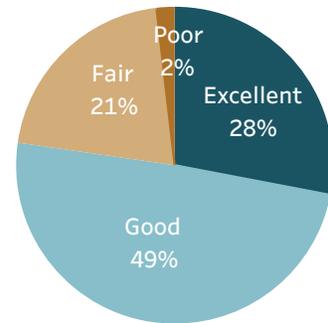
\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	77%	Similar

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Availability of paths and walking trails	74%	Similar
Fitness opportunities	50%	Lower
Recreational opportunities	38%	Lower

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

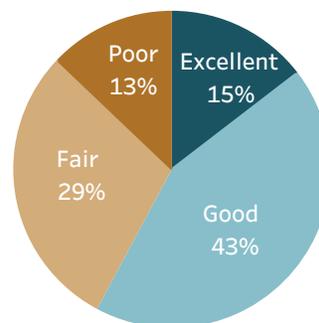
City parks	94%	Similar
Recreation programs or classes	37%	Much lower
Recreation centers or facilities	27%	Much lower

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Chatfield



Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	58%	Similar

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Availability of preventive health services	70%	Similar
Availability of affordable quality health care	66%	Similar
Availability of affordable quality food	51%	Similar
Availability of affordable quality mental health care	29%	Lower

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

Health services	72%	Similar
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Please rate your overall health.  
(% excellent or very good)

Please rate your overall health.	66%	Similar
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\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts



## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	79%	Similar

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Opportunities to attend cultural/arts/music activities	84%	Higher
K-12 education	81%	Similar
Community support for the arts	74%	Higher
Availability of affordable quality childcare/preschool	68%	Higher
Opportunities to attend special events and festivals	58%	Similar
Adult educational opportunities	21%	Much lower

Please rate the quality of each of the following services in Chatfield.  
(% excellent or good)

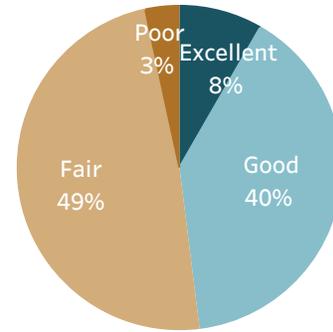
Public library services	92%	Similar
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\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community



Please rate each of the following aspects of quality of life in Chatfield.  
(% excellent or good)

		vs. benchmark*
Chatfield as a place to raise children	93%	Higher
Sense of community	72%	Similar
Chatfield as a place to retire	62%	Similar

Please rate each of the following characteristics as they relate to Chatfield as a whole.  
(% excellent or good)

Residents' connection and engagement with their community	48%	Similar
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Please rate the job you feel the Chatfield community does at each of the following.  
(% excellent or good)

Taking care of vulnerable residents	73%	Similar
Making all residents feel welcome	57%	Lower
Valuing/respecting residents from diverse backgrounds	38%	Lower
Attracting people from diverse backgrounds	28%	Much lower

Please also rate each of the following in the Chatfield community.  
(% excellent or good)

Neighborliness of residents	60%	Similar
Sense of civic/community pride	58%	Similar
Opportunities to volunteer	54%	Similar

Opportunities to participate in social events and activities	44%	Similar
Opportunities to participate in community matters	43%	Lower
Openness and acceptance of the community toward people of diverse backgrounds	37%	Lower

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)

		vs. benchmark*
Voted in your most recent local election	87%	Similar
Contacted the City of Chatfield for help or information	61%	Higher
Volunteered your time to some group/activity	59%	Much higher
Watched a local public meeting	46%	Much higher
Attended a local public meeting	30%	Similar
Contacted Chatfield elected officials to express your opinion	24%	Similar
Campaigned or advocated for a local issue, cause, or candidate	9%	Lower

In general, how many times do you:  
(% a few times a week or more)

Use or check email	99%	Similar
Access the internet from your home	98%	Similar
Access the internet from your cell phone	93%	Similar
Visit social media sites	82%	Similar
Shop online	56%	Similar
Share your opinions online	33%	Similar

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

## National benchmark tables

This table contains the comparisons of Chatfield’s results to those from other communities. The first column shows the comparison of Chatfield’s rating to the benchmark. Chatfield’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Chatfield residents is statistically similar to or different than the benchmark. The second column is Chatfield’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Chatfield’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Chatfield’s result -- that is what percent of surveyed communities had a lower rating than Chatfield.

			% positive	Rank	Number of communities	Percentile
<b>Please rate each of the following aspects of quality of life in Chatfield.</b>	Chatfield as a place to live	Similar	89%	191	367	48
	Your neighborhood as a place to live	Similar	89%	133	308	57
	Chatfield as a place to raise children	Higher	93%	86	367	76
	Chatfield as a place to work	Lower	42%	292	352	17
	Chatfield as a place to visit	Lower	49%	231	296	22
	Chatfield as a place to retire	Similar	62%	199	354	44
	The overall quality of life	Similar	85%	209	404	48
	Sense of community	Similar	72%	127	307	58
<b>Please rate each of the following characteristics as they relate to Chatfield as a whole.</b>	Overall economic health	Similar	57%	187	281	33
	Overall quality of the transportation system	Similar	40%	70	89	22
	Overall design or layout of residential and commercial areas	Similar	73%	92	276	67
	Overall quality of the utility infrastructure	Similar	72%	42	88	53
	Overall feeling of safety	Similar	94%	134	350	62
	Overall quality of natural environment	Similar	90%	117	286	59
	Overall quality of parks and recreation opportunities	Similar	77%	60	89	33
	Overall health and wellness opportunities	Similar	58%	228	277	18
	Overall opportunities for education, culture, and the arts	Similar	79%	75	277	73
	Residents’ connection and engagement with their community	Similar	48%	58	90	36
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Chatfield to someone who asks	Similar	89%	133	292	54
	Remain in Chatfield for the next five years	Similar	83%	174	286	39
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	99%	41	335	88
	In Chatfield’s downtown/commercial area during the day	Higher	99%	4	315	99

<b>Please rate how safe or unsafe you feel:</b>	From property crime	Similar	89%	14	99	86
	From violent crime	Similar	91%	16	99	84
	From fire, flood, or other natural disaster	Similar	85%	43	88	52
<b>Please rate the job you feel the Chatfield community does at each of the following.</b>	Making all residents feel welcome	Lower	57%	90	93	4
	Attracting people from diverse backgrounds	Much lower	28%	91	92	2
	Valuing/respecting residents from diverse backgrounds	Lower	38%	90	91	2
	Taking care of vulnerable residents	Similar	73%	32	90	65
<b>Please rate each of the following in the Chatfield community.</b>	Overall quality of business and service establishments	Similar	59%	211	283	25
	Variety of business and service establishments	Lower	48%	76	89	15
	Vibrancy of downtown/commercial area	Similar	33%	196	265	26
	Employment opportunities	Lower	27%	248	309	20
	Shopping opportunities	Lower	20%	264	297	11
	Cost of living	Similar	39%	172	278	38
	Overall image or reputation	Similar	77%	210	344	39
<b>Please also rate each of the following in the Chatfield community.</b>	Traffic flow on major streets	Higher	62%	57	322	82
	Ease of public parking	Similar	64%	66	250	74
	Ease of travel by car	Higher	90%	15	309	95
	Ease of travel by public transportation	Lower	26%	200	256	22
	Ease of travel by bicycle	Similar	60%	98	310	68
	Ease of walking	Higher	85%	54	310	82
	Well-planned residential growth	Similar	49%	44	91	52
	Well-planned commercial growth	Similar	35%	58	91	37
	Well-designed neighborhoods	Similar	72%	40	90	56
	Preservation of the historical or cultural character of the community	Similar	70%	31	86	65
	Public places where people want to spend time	Similar	48%	200	272	26
	Variety of housing options	Lower	28%	257	287	10
	Availability of affordable quality housing	Lower	23%	251	305	18
	Overall quality of new development	Similar	49%	195	297	34
	Overall appearance	Similar	80%	126	338	63
	Cleanliness	Similar	81%	81	310	74
	Water resources	Similar	48%	63	82	24

<b>Please also rate each of the following in the Chatfield community.</b>	Air quality	Higher	96%	18	265	93	
	Availability of paths and walking trails	Similar	74%	123	307	60	
	Fitness opportunities	Lower	50%	236	267	11	
	Recreational opportunities	Lower	38%	276	296	7	
	Availability of affordable quality food	Similar	51%	231	263	12	
	Availability of affordable quality health care	Similar	66%	140	277	49	
	Availability of preventive health services	Similar	70%	124	260	52	
	Availability of affordable quality mental health care	Lower	29%	234	255	8	
	Opportunities to attend cultural/arts/music activities	Higher	84%	31	295	89	
	Community support for the arts	Higher	74%	22	89	76	
	Availability of affordable quality childcare/preschool	Higher	68%	40	273	85	
	K-12 education	Similar	81%	103	273	62	
	Adult educational opportunities	Much lower	21%	255	263	3	
	Sense of civic/community pride	Similar	58%	54	89	40	
	Neighborliness of residents	Similar	60%	190	272	30	
	Opportunities to participate in social events and activities	Similar	44%	233	277	16	
	Opportunities to attend special events and festivals	Similar	58%	170	284	40	
	Opportunities to volunteer	Similar	54%	252	276	9	
Opportunities to participate in community matters	Lower	43%	257	280	8		
Openness and acceptance of the community toward people of diverse ..	Lower	37%	300	303	1		
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Chatfield for help or information	Higher	61%	15	332	95	
	Contacted Chatfield elected officials to express your opinion	Similar	24%	36	272	87	
	Attended a local public meeting	Similar	30%	34	273	87	
	Watched a local public meeting	Much higher	46%	5	249	98	
	Volunteered your time to some group/activity	Much higher	59%	16	278	94	
	Campaigned or advocated for a local issue, cause, or candidate	Lower	9%	257	261	1	
	Voted in your most recent local election	Similar	87%	20	92	79	
	Used public transportation instead of driving	Lower	6%	198	237	16	
	Carpooled with other adults or children instead of driving alone	Similar	37%	192	265	27	
	Walked or biked instead of driving	Similar	64%	79	270	71	
	<b>Please rate the quality of each of the following</b>	Public information services	Similar	52%	230	287	20

Please rate the quality of each of the following services in Chatfield.

Economic development	Similar	55%	155	287	46
Traffic enforcement	Similar	67%	157	348	55
Traffic signal timing	Higher	81%	6	275	98
Street repair	Higher	65%	58	336	83
Street cleaning	Higher	82%	38	299	87
Street lighting	Similar	82%	59	328	82
Snow removal	Similar	82%	54	259	79
Sidewalk maintenance	Similar	64%	111	300	63
Bus or transit services	Much lower	7%	248	249	0
Land use, planning and zoning	Similar	59%	103	298	65
Code enforcement	Similar	37%	277	351	21
Affordable high-speed internet access	Similar	60%	37	87	58
Garbage collection	Lower	58%	325	328	1
Drinking water	Similar	78%	114	295	61
Sewer services	Similar	80%	181	298	39
Storm water management	Similar	75%	139	323	57
Power (electric and/or gas) utility	Similar	79%	102	214	52
Utility billing	Similar	71%	96	253	62
Police/Sheriff services	Similar	80%	234	394	40
Crime prevention	Similar	72%	137	348	60
Animal control	Similar	65%	136	312	56
Ambulance or emergency medical services	Similar	97%	73	315	77
Fire services	Similar	97%	77	342	77
Fire prevention and education	Similar	79%	121	286	58
Emergency preparedness	Similar	69%	109	287	62
Preservation of natural areas	Higher	85%	39	268	85
Chatfield open space	Similar	73%	59	258	77
Recycling	Similar	75%	249	333	25
Yard waste pick-up	Similar	68%	229	274	16
City parks	Similar	94%	83	308	73
Recreation programs or classes	Much lower	37%	297	305	2

<b>Please rate the quality of each of the following services in Chatfield.</b>	Recreation centers or facilities	Much lower	27%	277	278	0
	Health services	Similar	72%	114	246	54
	Public library services	Similar	92%	37	310	88
	Overall customer service by Chatfield employees	Similar	81%	63	362	82
<b>Please rate the following categories of Chatfield government performance.</b>	The value of services for the taxes paid to Chatfield	Lower	34%	324	368	11
	The overall direction that Chatfield is taking	Similar	44%	202	318	36
	The job Chatfield government does at welcoming resident involvement	Lower	33%	301	320	5
	Overall confidence in Chatfield government	Similar	45%	177	280	37
	Generally acting in the best interest of the community	Similar	54%	138	284	51
	Being honest	Similar	69%	114	275	58
	Being open and transparent to the public	Similar	61%	45	91	51
	Informing residents about issues facing the community	Similar	43%	68	97	30
	Treating all residents fairly	Similar	50%	188	281	33
	Treating residents with respect	Similar	62%	64	89	29
<b>Overall, how would you rate the quality of the services provided by each ..</b>	The City of Chatfield	Similar	76%	207	372	44
	The Federal Government	Similar	27%	243	264	8
<b>Please rate how important, if at all, you think it is for the Chatfield community to focus on each of the following in the coming two years.</b>	Overall economic health	Similar	87%	237	258	8
	Overall quality of the transportation system	Much lower	46%	87	88	2
	Overall design or layout of residential and commercial areas	Much lower	59%	256	258	0
	Overall quality of the utility infrastructure	Lower	80%	81	87	8
	Overall feeling of safety	Much lower	75%	253	258	1
	Overall quality of natural environment	Much lower	71%	256	258	0
	Overall quality of parks and recreation opportunities	Similar	74%	83	88	6
	Overall health and wellness opportunities	Lower	65%	220	258	14
	Overall opportunities for education, culture, and the arts	Much lower	58%	254	258	1
	Residents' connection and engagement with their community	Lower	67%	228	259	12
<b>In general, how many times do you:</b>	Access the internet from your home	Similar	98%	22	88	76
	Access the internet from your cell phone	Similar	93%	48	88	46
	Visit social media sites	Similar	82%	22	87	75
	Use or check email	Similar	99%	4	88	96
	Share your opinions online	Similar	33%	31	88	65

<b>In general, how many times do you:</b>	Shop online	Similar	56%	42	88	53
	Please rate your overall health.	Similar	66%	133	265	50
	What impact, if any, do you think the economy will have on your family..	Similar	22%	229	268	14

## Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Chatfield.	Aspect	Frequency	
		Percentage	Count
Chatfield as a place to live	Excellent	35%	10
	Good	54%	16
	Fair	10%	3
	Poor	1%	0
Your neighborhood as a place to live	Excellent	40%	12
	Good	49%	15
	Fair	11%	3
	Poor	1%	0
Chatfield as a place to raise children	Excellent	49%	15
	Good	44%	14
	Fair	7%	2
	Poor	0%	0
Chatfield as a place to work	Excellent	8%	2
	Good	35%	11
	Fair	48%	15
	Poor	10%	3
Chatfield as a place to visit	Excellent	11%	3
	Good	38%	12
	Fair	40%	12
	Poor	11%	3
Chatfield as a place to retire	Excellent	28%	9
	Good	34%	11
	Fair	29%	9
	Poor	10%	3
The overall quality of life	Excellent	25%	8
	Good	61%	19
	Fair	15%	5
	Poor	0%	0

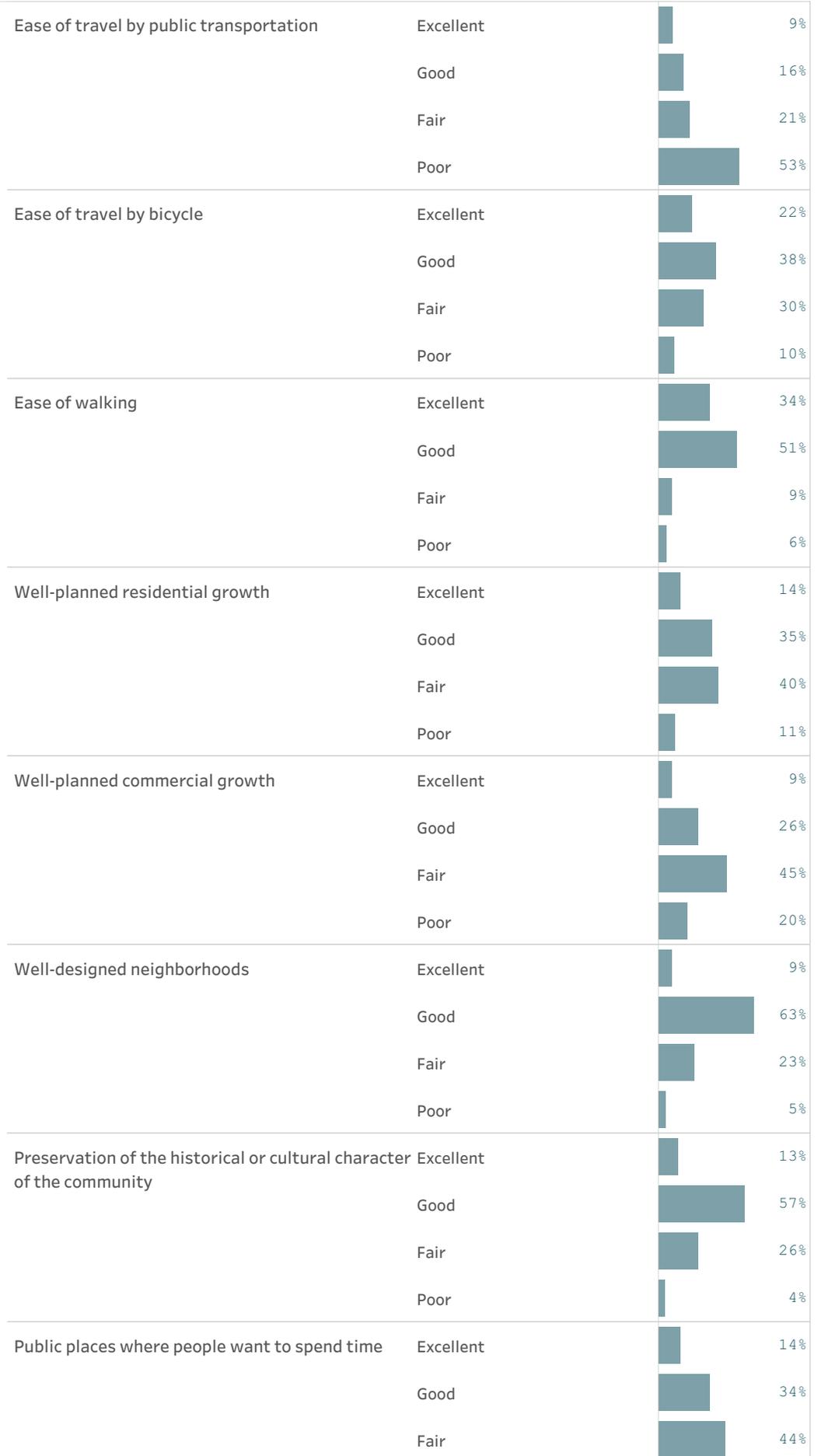
<b>Please rate each of the following aspects of quality of life in Chatfield.</b>	Sense of community	Excellent		18%
		Good		55%
		Fair		19%
		Poor		9%
<b>Please rate each of the following characteristics as they relate to Chatfield as a whole.</b>	Overall economic health	Excellent		6%
		Good		51%
		Fair		40%
		Poor		3%
	Overall quality of the transportation system	Excellent		1%
		Good		38%
		Fair		49%
		Poor		12%
	Overall design or layout of residential and commercial areas	Excellent		10%
		Good		63%
		Fair		26%
		Poor		2%
	Overall quality of the utility infrastructure	Excellent		17%
		Good		55%
		Fair		26%
		Poor		2%
	Overall feeling of safety	Excellent		29%
		Good		65%
		Fair		6%
	Overall quality of natural environment	Excellent		27%
		Good		63%
		Fair		8%
		Poor		2%
	Overall quality of parks and recreation opportunities	Excellent		28%
		Good		49%
		Fair		21%
		Poor		2%

<b>Please rate each of the following characteristics as they relate to Chatfield as a whole.</b>	Overall health and wellness opportunities	Excellent		15%
		Good		43%
		Fair		29%
		Poor		13%
	Overall opportunities for education, culture, and the arts	Excellent		25%
		Good		54%
		Fair		21%
		Poor		0%
	Residents' connection and engagement with their community	Excellent		8%
		Good		40%
		Fair		49%
		Poor		3%
<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Chatfield to someone who asks	Very likely		49%
		Somewhat likely		39%
		Somewhat unlikely		8%
		Very unlikely		4%
	Remain in Chatfield for the next five years	Very likely		58%
		Somewhat likely		25%
		Somewhat unlikely		16%
		Very unlikely		1%
<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Very safe		84%
		Somewhat safe		16%
		Neither safe nor unsafe		1%
	In Chatfield's downtown/commercial area during the day	Very safe		92%
		Somewhat safe		8%
		Neither safe nor unsafe		1%
	From property crime	Very safe		42%
		Somewhat safe		47%
		Neither safe nor unsafe		10%
		Somewhat unsafe		2%
	From violent crime	Very safe		72%

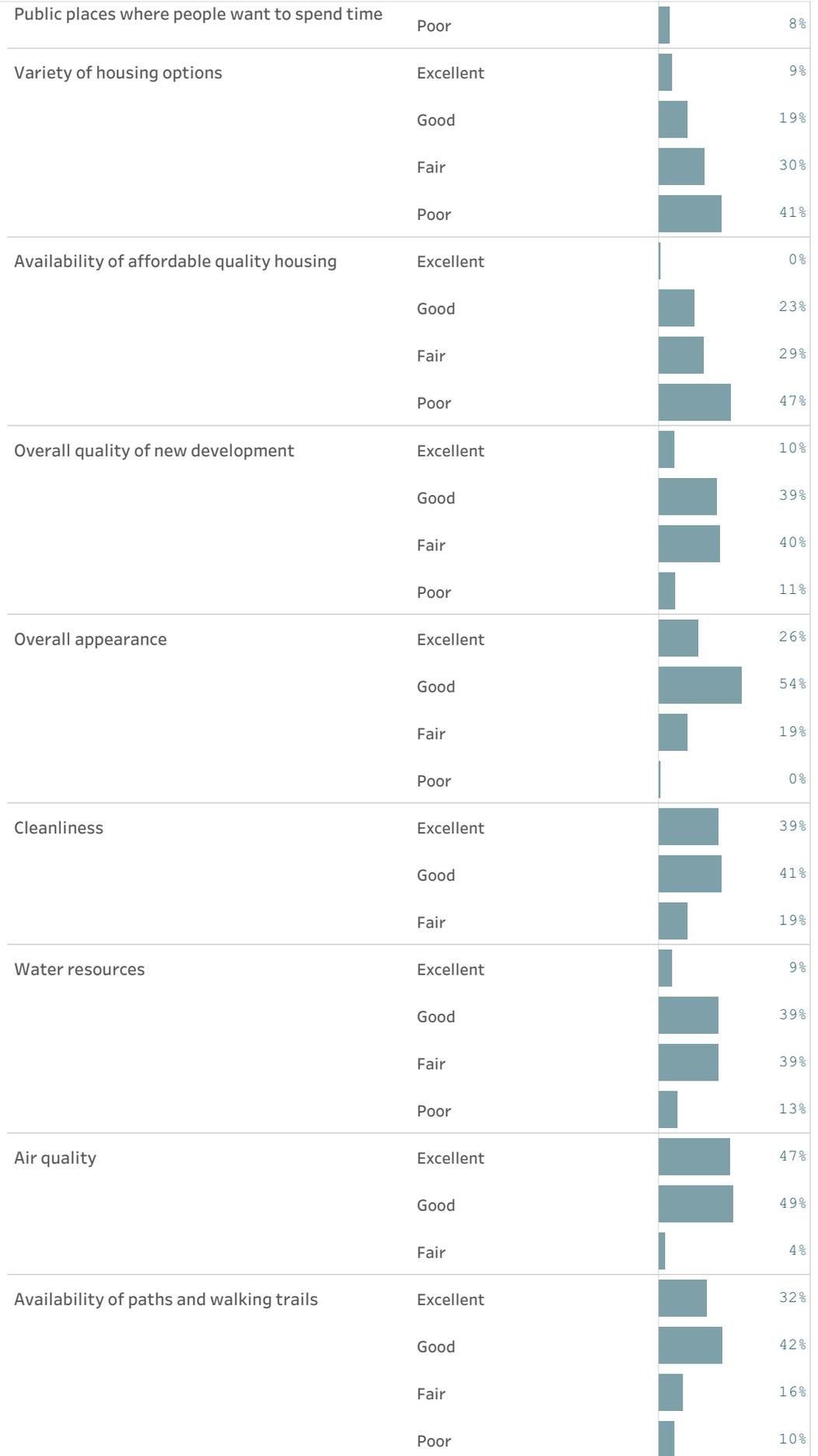
<b>Please rate how safe or unsafe you feel:</b>	From violent crime	Somewhat safe		18%	
		Neither safe nor unsafe		5%	
		Somewhat unsafe		4%	
	From fire, flood, or other natural disaster	Very safe		49%	
		Somewhat safe		37%	
		Neither safe nor unsafe		15%	
<b>Please rate the job you feel the Chatfield community does at each of the following.</b>	Making all residents feel welcome	Excellent		5%	
		Good		52%	
		Fair		27%	
		Poor		15%	
	Attracting people from diverse backgrounds	Excellent		3%	
		Good		25%	
		Fair		40%	
		Poor		32%	
	Valuing/respecting residents from diverse backgrounds	Excellent		8%	
		Good		30%	
		Fair		44%	
		Poor		18%	
	Taking care of vulnerable residents	Excellent		17%	
		Good		55%	
		Fair		16%	
		Poor		12%	
	<b>Please rate each of the following in the Chatfield community.</b>	Overall quality of business and service establishments	Excellent		5%
			Good		54%
			Fair		36%
			Poor		5%
Variety of business and service establishments		Excellent		5%	
		Good		42%	
		Fair		39%	
		Poor		13%	
Vibrancy of downtown/commercial area		Excellent		7%	

<b>Please rate each of the following in the Chatfield community.</b>	Vibrancy of downtown/commercial area	Good		26%
		Fair		47%
		Poor		20%
	Employment opportunities	Excellent		2%
		Good		25%
		Fair		46%
		Poor		27%
	Shopping opportunities	Excellent		2%
		Good		19%
		Fair		55%
		Poor		25%
	Cost of living	Excellent		10%
Good			29%	
Fair			38%	
Poor			23%	
Overall image or reputation	Excellent		11%	
	Good		66%	
	Fair		18%	
	Poor		5%	
<b>Please also rate each of the following in the Chatfield community.</b>	Traffic flow on major streets	Excellent		24%
		Good		38%
		Fair		26%
		Poor		12%
	Ease of public parking	Excellent		24%
		Good		40%
		Fair		30%
		Poor		6%
	Ease of travel by car	Excellent		36%
		Good		54%
		Fair		9%
		Poor		1%

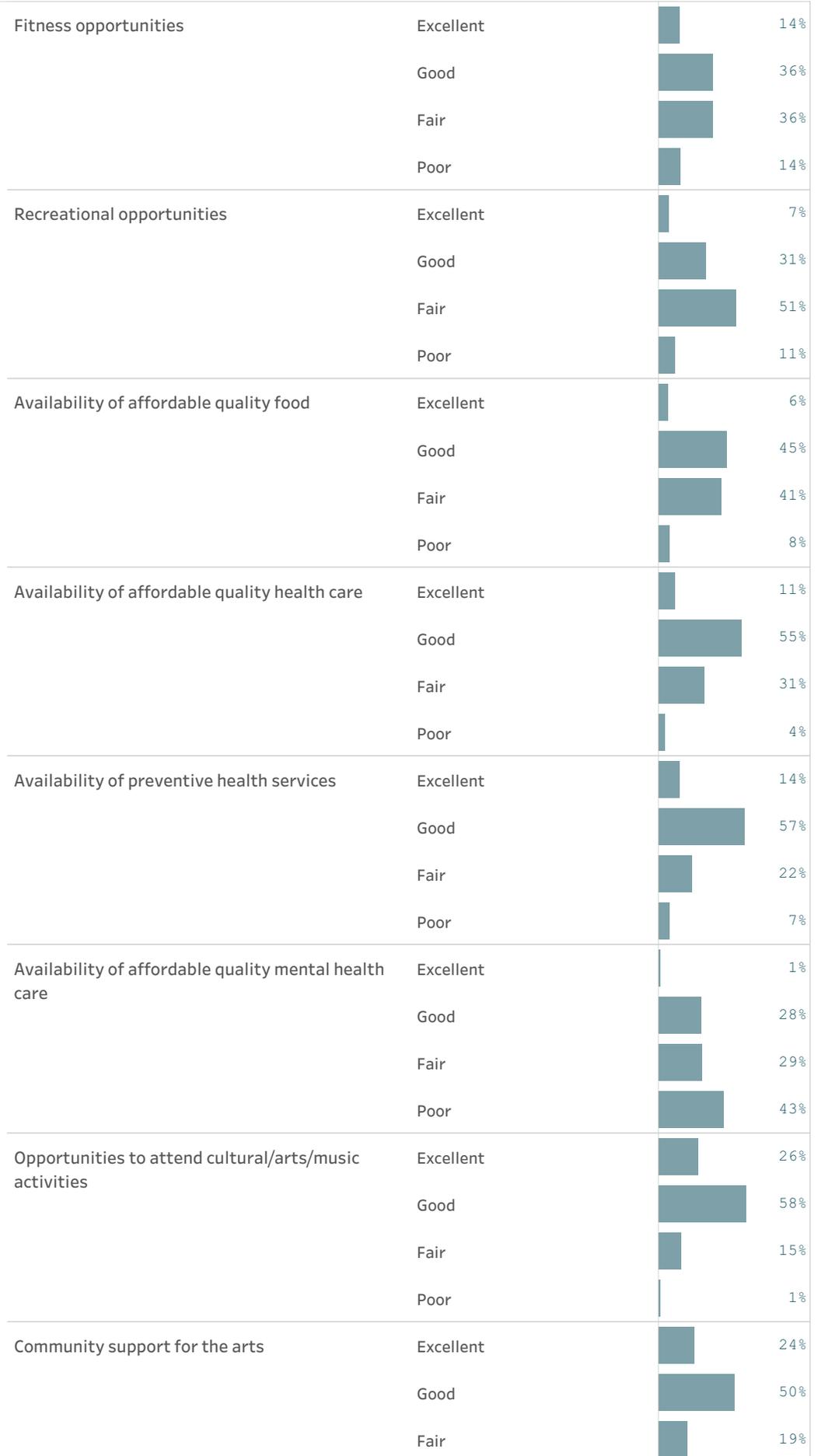
Please also rate each of the following in the Chatfield community.



Please also rate each of the following in the Chatfield community.



Please also rate each of the following in the Chatfield community.



**Please also rate each of the following in the Chatfield community.**

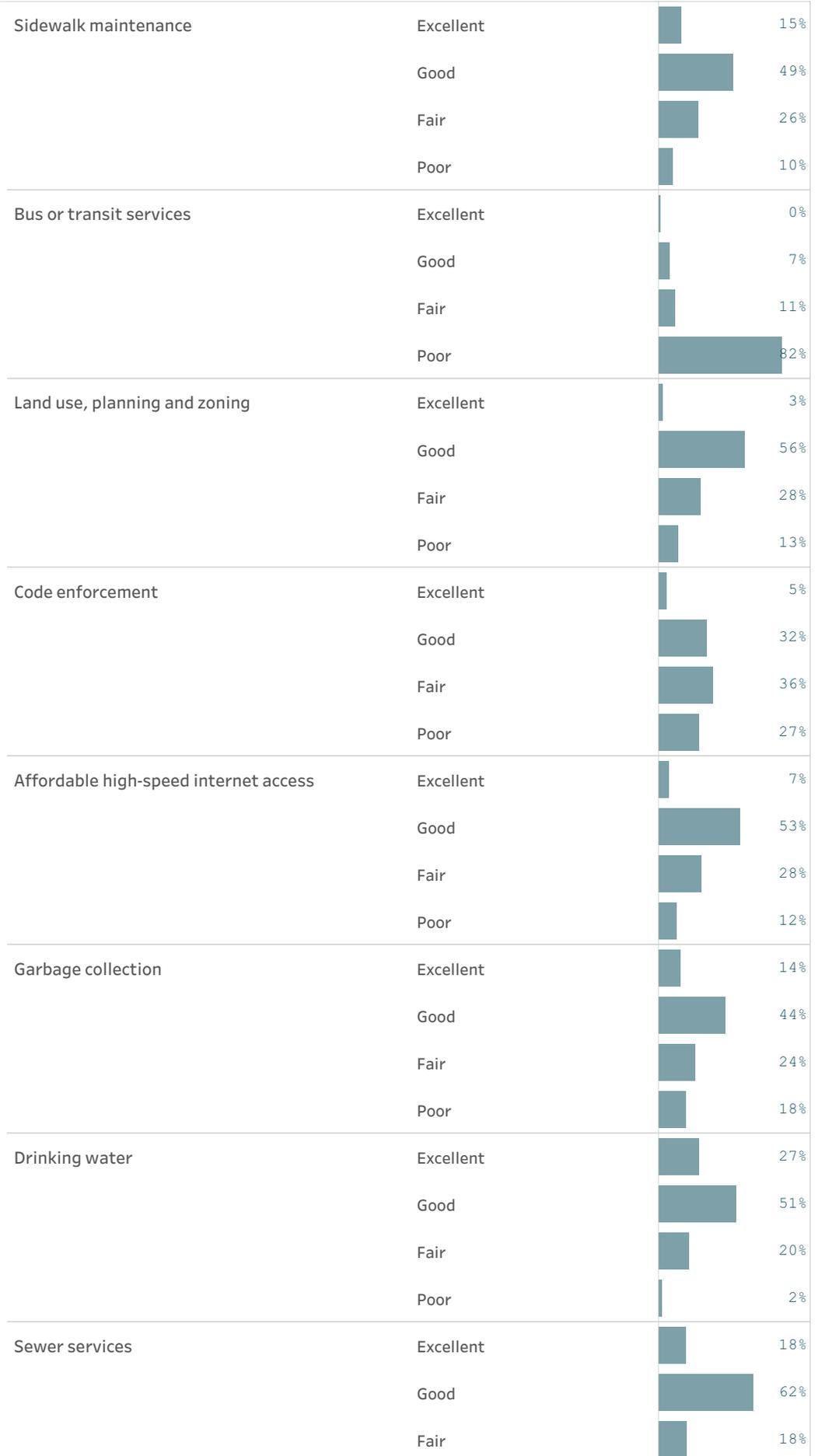
Community support for the arts	Poor		7%
Availability of affordable quality childcare/preschool	Excellent		21%
	Good		47%
	Fair		24%
	Poor		7%
K-12 education	Excellent		31%
	Good		51%
	Fair		18%
	Poor		1%
Adult educational opportunities	Excellent		1%
	Good		21%
	Fair		42%
	Poor		37%
Sense of civic/community pride	Excellent		14%
	Good		44%
	Fair		36%
	Poor		6%
Neighborliness of residents	Excellent		14%
	Good		46%
	Fair		28%
	Poor		12%
Opportunities to participate in social events and activities	Excellent		10%
	Good		34%
	Fair		43%
	Poor		12%
Opportunities to attend special events and festivals	Excellent		17%
	Good		42%
	Fair		37%
	Poor		5%
Opportunities to volunteer	Excellent		12%
	Good		43%

<b>Please also rate each of the following in the Chatfield community.</b>	Opportunities to volunteer	Fair		36%	
		Poor		10%	
	Opportunities to participate in community matters	Excellent		8%	
		Good		35%	
		Fair		46%	
		Poor		11%	
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		6%	
		Good		31%	
		Fair		37%	
		Poor		26%	
	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City of Chatfield for help or information	No		39%
			Yes		61%
Contacted Chatfield elected officials to express your opinion		No		76%	
		Yes		24%	
Attended a local public meeting		No		70%	
		Yes		30%	
Watched a local public meeting		No		54%	
		Yes		46%	
Volunteered your time to some group/activity		No		41%	
		Yes		59%	
Campaigned or advocated for a local issue, cause, or candidate		No		91%	
		Yes		9%	
Voted in your most recent local election		No		13%	
		Yes		87%	
Used public transportation instead of driving		No		94%	
		Yes		6%	
Carpooled with other adults or children instead of driving alone		No		63%	
		Yes		37%	
Walked or biked instead of driving		No		36%	
		Yes		64%	
<b>Please rate the quality of each of the following services in Chatfield.</b>	Public information services	Excellent		10%	

**Please rate the quality of each of the following services in Chatfield.**

Public information services	Good		42%
	Fair		46%
	Poor		2%
Economic development	Excellent		6%
	Good		48%
	Fair		38%
	Poor		7%
Traffic enforcement	Excellent		21%
	Good		46%
	Fair		19%
	Poor		14%
Traffic signal timing	Excellent		16%
	Good		65%
	Fair		12%
	Poor		6%
Street repair	Excellent		15%
	Good		50%
	Fair		26%
	Poor		9%
Street cleaning	Excellent		25%
	Good		57%
	Fair		16%
	Poor		2%
Street lighting	Excellent		13%
	Good		69%
	Fair		15%
	Poor		3%
Snow removal	Excellent		24%
	Good		57%
	Fair		14%
	Poor		4%

Please rate the quality of each of the following services in Chatfield.



Please rate the quality of each of the following services in Chatfield.

Sewer services	Poor		1%
Storm water management	Excellent		22%
	Good		53%
	Fair		13%
	Poor		12%
Power (electric and/or gas) utility	Excellent		26%
	Good		54%
	Fair		20%
	Poor		1%
Utility billing	Excellent		23%
	Good		47%
	Fair		28%
	Poor		2%
Police/Sheriff services	Excellent		32%
	Good		48%
	Fair		15%
	Poor		5%
Crime prevention	Excellent		29%
	Good		43%
	Fair		24%
	Poor		3%
Animal control	Excellent		24%
	Good		41%
	Fair		29%
	Poor		6%
Ambulance or emergency medical services	Excellent		50%
	Good		47%
	Fair		2%
	Poor		1%
Fire services	Excellent		54%
	Good		43%

Please rate the quality of each of the following services in Chatfield.

Fire services	Fair		3%
	Excellent		33%
Fire prevention and education	Good		46%
	Fair		21%
	Poor		1%
	Excellent		21%
Emergency preparedness	Good		48%
	Fair		25%
	Poor		6%
	Excellent		16%
Preservation of natural areas	Good		69%
	Fair		15%
	Poor		1%
	Excellent		19%
Chatfield open space	Good		54%
	Fair		26%
	Poor		1%
	Excellent		19%
Recycling	Good		56%
	Fair		13%
	Poor		12%
	Excellent		12%
Yard waste pick-up	Good		56%
	Fair		22%
	Poor		10%
	Excellent		12%
City parks	Good		59%
	Fair		5%
	Poor		1%
	Excellent		35%
Recreation programs or classes	Good		31%
	Excellent		6%

<b>Please rate the quality of each of the following services in Chatfield.</b>	Recreation programs or classes	Fair		41%
		Poor		22%
	Recreation centers or facilities	Excellent		5%
		Good		22%
		Fair		43%
		Poor		30%
	Health services	Excellent		18%
		Good		54%
		Fair		25%
		Poor		3%
	Public library services	Excellent		55%
		Good		37%
Fair			8%	
Overall customer service by Chatfield employees	Excellent		40%	
	Good		40%	
	Fair		18%	
	Poor		1%	
<b>Please rate the following categories of Chatfield government performance.</b>	The value of services for the taxes paid to Chatfield	Excellent		3%
		Good		31%
		Fair		44%
		Poor		22%
	The overall direction that Chatfield is taking	Excellent		11%
		Good		33%
		Fair		50%
		Poor		5%
	The job Chatfield government does at welcoming resident involvement	Excellent		6%
		Good		28%
		Fair		36%
		Poor		31%
Overall confidence in Chatfield government	Excellent		6%	
	Good		40%	

Please rate the following categories of Chatfield government performance.				
Overall confidence in Chatfield government	Fair		44%	
	Poor		11%	
Generally acting in the best interest of the community	Excellent		14%	
	Good		41%	
	Fair		37%	
	Poor		9%	
Being honest	Excellent		11%	
	Good		58%	
	Fair		20%	
	Poor		12%	
Being open and transparent to the public	Excellent		10%	
	Good		51%	
	Fair		27%	
	Poor		12%	
Informing residents about issues facing the community	Excellent		7%	
	Good		36%	
	Fair		45%	
	Poor		12%	
Treating all residents fairly	Excellent		7%	
	Good		43%	
	Fair		36%	
	Poor		13%	
Treating residents with respect	Excellent		16%	
	Good		46%	
	Fair		24%	
	Poor		15%	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Chatfield	Excellent		13%
		Good		63%
		Fair		22%
		Poor		2%
	The Federal Government	Excellent		3%

<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The Federal Government	Good		24%
		Fair		47%
		Poor		26%
<b>Please rate how important, if at all, you think it is for the Chatfield community to focus on each of the following in the coming two years.</b>	Overall economic health	Essential		34%
		Very important		53%
		Somewhat important		13%
	Overall quality of the transportation system	Essential		10%
		Very important		35%
		Somewhat important		47%
		Not at all important		8%
	Overall design or layout of residential and commercial areas	Essential		13%
		Very important		46%
Somewhat important			40%	
Not at all important			1%	
Overall quality of the utility infrastructure	Essential		36%	
	Very important		44%	
	Somewhat important		20%	
Overall feeling of safety	Essential		37%	
	Very important		38%	
	Somewhat important		20%	
	Not at all important		6%	
Overall quality of natural environment	Essential		21%	
	Very important		49%	
	Somewhat important		24%	
	Not at all important		5%	
Overall quality of parks and recreation opportunities	Essential		22%	
	Very important		52%	
	Somewhat important		26%	
Overall health and wellness opportunities	Essential		22%	
	Very important		44%	
	Somewhat important		33%	

Please rate how important, if at all, you think it is for the Chatfield community to focus on each of the following in the coming two years.			
Overall health and wellness opportunities	Not at all important		2%
	Overall opportunities for education, culture, and the arts	Essential	18%
		Very important	40%
		Somewhat important	34%
		Not at all important	8%
Residents' connection and engagement with their community	Essential	20%	
	Very important	47%	
	Somewhat important	32%	
	Not at all important	1%	
In general, how many times do you:	Access the internet from your home	Several times a day	86%
		Once a day	3%
		A few times a week	8%
		Every few weeks	1%
		Less often or never	2%
	Access the internet from your cell phone	Several times a day	88%
		Once a day	3%
		A few times a week	2%
		Every few weeks	0%
		Less often or never	7%
Visit social media sites	Several times a day	70%	
	Once a day	9%	
	A few times a week	3%	
	Every few weeks	3%	
	Less often or never	15%	
Use or check email	Several times a day	92%	
	Once a day	5%	
	A few times a week	2%	
	Less often or never	1%	
Share your opinions online	Several times a day	10%	
	Once a day	4%	
	A few times a week	19%	

<b>In general, how many times do you:</b>	Share your opinions online	Every few weeks		26%
		Less often or never		41%
	Shop online	Several times a day		14%
		Once a day		10%
		A few times a week		31%
		Every few weeks		28%
		Less often or never		16%
Please rate your overall health.	Excellent		21%	
	Very good		45%	
	Good		27%	
	Fair		8%	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		2%	
	Somewhat positive		19%	
	Neutral		54%	
	Somewhat negative		24%	
	Very negative		1%	
How many years have you lived in Chatfield?	Less than 2 years		16%	
	2-5 years		22%	
	6-10 years		10%	
	11-20 years		12%	
	More than 20 years		39%	
Which best describes the building you live in?	One family house detached from any other houses		71%	
	Building with two or more homes (duplex, townhome, apa..		23%	
	Mobile home		0%	
	Other		5%	
Do you rent or own your home?	Rent		29%	
	Own		71%	
<b>About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?</b>	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		14%
		\$500 to \$999		23%
		\$1,000 to \$1,499		40%
		\$1,500 to \$1,999		15%

<b>About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?</b>	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$2,000 to \$2,499		2%
		\$2,500 to \$2,999		6%
		\$3,000 to \$3,499		1%
		\$3,500 or more		1%
	Do any children 17 or under live in your household?	No		63%
		Yes		37%
	Are you or any other members of your household aged 65 or older?	No		79%
		Yes		21%
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		8%
		\$25,000 to \$49,999		20%
		\$50,000 to \$74,999		15%
		\$75,000 to \$99,999		22%
		\$100,000 to \$149,999		25%
		\$150,000 or more		10%
<b>Are you Spanish, Hispanic, or Latino?</b>	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		99%
		Yes, I consider myself to be Spanish, Hispanic, or Latino		1%
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		0%
		Black or African American		0%
		White		98%
		Other		2%
	In which category is your age?	18-24 years		2%
		25-34 years		25%
		35-44 years		23%
		45-54 years		13%
		55-64 years		17%
		65-74 years		15%
		75 years or older		5%
	What is your gender?	Female		52%
		Male		48%

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

**1. Please rate each of the following aspects of quality of life in Chatfield.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Chatfield as a place to live .....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
Chatfield as a place to raise children .....	1	2	3	4	5
Chatfield as a place to work.....	1	2	3	4	5
Chatfield as a place to visit.....	1	2	3	4	5
Chatfield as a place to retire.....	1	2	3	4	5
The overall quality of life in Chatfield.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to Chatfield as a whole.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Chatfield.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Chatfield.....	1	2	3	4	5
Overall design or layout of Chatfield's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in Chatfield (water, sewer, storm water, electric, gas) .....	1	2	3	4	5
Overall feeling of safety in Chatfield.....	1	2	3	4	5
Overall quality of natural environment in Chatfield.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Chatfield.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

**3. Please indicate how likely or unlikely you are to do each of the following.**

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Chatfield to someone who asks.....	1	2	3	4	5
Remain in Chatfield for the next five years.....	1	2	3	4	5

**4. Please rate how safe or unsafe you feel:**

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Chatfield's downtown/commercial area during the day .....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster .....	1	2	3	4	5	6

**5. Please rate the job you feel the Chatfield community does at each of the following.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

**6. Please rate each of the following in the Chatfield community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Chatfield.....	1	2	3	4	5
Variety of business and service establishments in Chatfield.....	1	2	3	4	5
Vibrancy of downtown/commercial area .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities .....	1	2	3	4	5
Cost of living in Chatfield.....	1	2	3	4	5
Overall image or reputation of Chatfield .....	1	2	3	4	5

**7. Please also rate each of the following in the Chatfield community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Chatfield.....	1	2	3	4	5
Ease of travel by public transportation in Chatfield.....	1	2	3	4	5
Ease of travel by bicycle in Chatfield.....	1	2	3	4	5
Ease of walking in Chatfield.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Chatfield.....	1	2	3	4	5
Overall appearance of Chatfield.....	1	2	3	4	5
Cleanliness of Chatfield.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Chatfield.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the City of Chatfield (in-person, phone, email, or web) for help or information.....	1	2
Contacted Chatfield elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Chatfield.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

**9. Please rate the quality of each of the following services in Chatfield.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Chatfield open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Chatfield employees (police, receptionists, planners, etc.).....	1	2	3	4	5

**10. Please rate the following categories of Chatfield government performance.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Chatfield.....	1	2	3	4	5
The overall direction that Chatfield is taking.....	1	2	3	4	5
The job Chatfield government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Chatfield government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

**11. Overall, how would you rate the quality of the services provided by each of the following?**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Chatfield.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the Chatfield community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Chatfield.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Chatfield .....	1	2	3	4
Overall design or layout of Chatfield's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Chatfield (water, sewer, storm water, electric, gas).....	1	2	3	4
Overall feeling of safety in Chatfield.....	1	2	3	4
Overall quality of natural environment in Chatfield.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Chatfield.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community .....	1	2	3	4

Our last questions are about you and your household.  
 Again, all of your responses to this survey are confidential and no identifying information will be shared.

**D1. In general, how many times do you:**

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer .....	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

**D2. Please rate your overall health.**

- Excellent   
  Very good   
  Good   
  Fair   
  Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?**

**Do you think the impact will be:**

- Very positive   
  Somewhat positive   
  Neutral   
  Somewhat negative   
  Very negative

**D4. How many years have you lived in Chatfield?**

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

**D5. Which best describes the building you live in?**

- One family house detached from any other houses  
 Building with two or more homes  
 (duplex, townhome, apartment, or condominium)  
 Mobile home  
 Other

**D6. Do you rent or own your home?**

- Rent  
 Own

**D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?**

- Less than \$500             \$2,000 to \$2,499  
 \$500 to \$999             \$2,500 to \$2,999  
 \$1,000 to \$1,499         \$3,000 to \$3,499  
 \$1,500 to \$1,999         \$3,500 or more

**D8. Do any children 17 or under live in your household?**

- No     Yes

**D9. Are you or any other members of your household aged 65 or older?**

- No     Yes

**D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000     \$75,000 to \$99,999  
 \$25,000 to \$49,999     \$100,000 to \$149,999  
 \$50,000 to \$74,999     \$150,000 or more

**D11. Are you Spanish, Hispanic or Latino?**

- No, not Spanish, Hispanic, or Latino  
 Yes, I consider myself to be Spanish, Hispanic, or Latino

**D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian, Asian Indian, or Pacific Islander  
 Black or African American  
 White  
 Other

**D13. In which category is your age?**

- 18-24 years             55-64 years  
 25-34 years             65-74 years  
 35-44 years             75 years or older  
 45-54 years

**D14. What is your gender?**

- Female  
 Male  
 Identify in another way

**Thank you!** Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**